



Office of the
**Monroe
County Clerk**

Maggie Brooks
County Clerk

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Maggie Brooks Proposes Metro Mobile DMV Service

New Service to Fill Gap Caused by State Office Closure

Monroe County Clerk Maggie Brooks today unveiled a proposal to preserve DMV services in the City of Rochester, and help prevent possible layoffs caused by the closure of the State downtown DMV Office located in the former Sibley Building. Last week the New York State Department of Motor Vehicles announced that it would close the doors on its Downtown DMV office on April 1.

Brooks today proposed a mobile DMV office for the City of Rochester, similar to the two mobile offices she currently operates in the suburbs, one on the eastside of the County and one on the westside. The proposal calls for the mobile office to be up and running as early as April 1.

“From a customer service standpoint, the State Office closing leaves Rochester as the only city in New York State without a DMV office. As Monroe County Clerk, I am stepping in to fill that gap. That is why I have proposed a Metro Mobile DMV Service for the City of Rochester modeled on our current mobile offices,” announced Brooks.

The Metro Mobile DMV Service proposal calls for a new mobile DMV office operated by the County Clerk’s Office dedicated to providing service in the City of Rochester. The Metro Mobile DMV Service would set-up in a different location in the City of Rochester each weekday and process routine DMV transactions. At least one of the sites would be located in downtown Rochester. Brooks proposed partnering with the City of Rochester to provide locations for the Metro Mobile DMV Service.

“City NET Offices could be the most logical locations for the Metro Mobile DMV Service because they are geographically dispersed, and the public is accustomed to receiving government services at these offices,” said Brooks. **“One of my first priorities will be reaching out to Mayor Johnson and working with him to identify the best locations for the Metro Mobile DMV Service.”**

“Customers love the convenience of our mobile service, and with the cooperation of the City of Rochester, I would like to bring that same level of service to city residents,” said Brooks. **“The advantage of a Mobile Office is that it is a highly cost-effective way to deliver DMV services because it uses existing facilities. In the towns we have formed inter-municipal partnerships that provide DMV office locations with no overhead charges,”** said Brooks. **“I am confident that we can develop the same relationship with the City of Rochester.”**

County Clerk Maggie Brooks currently operates DMV offices in Henrietta, Irondequoit and Greece, as well as two mobile offices, which visit ten towns during the course of a week. The closure of the State downtown DMV office would mean that the 92,000 transactions done annually at the State Office would be processed at Monroe County run offices. At the State reimbursement rate of 12.7%, the additional transactions would provide \$286,000 in revenue for the County. Brooks has proposed using all of the additional revenue to supplement current staff to handle increase in customers.

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